

Manufacturer Warranty

The following is the Standard Manufacture Warranty offered with new products sold by Active Station®.

There are additional packages available to purchase which extends the Standard Manufactures Warranty.

Manufacturer Extended Warranty

Limited to the original owner only

PRODUCT	Labor Coverage	Parts Coverage
AST1 – Treadmill	3 years	Lifetime on frame
		5 years on motor
		3 years on parts
ASD – Desk (all sizes)	3 years	Lifetime on frame
		5 years on motors
		3 years on parts
ASWD – Treadmill desk	3 years	Lifetime on frame
		5 years on motor
		3 years on parts

For technical support, contact support@active-station.com

Extended 5 Year Warranty Option:

Extends all standard warranties to a minimum of 5 years

Warranty Terms:

- The manufacturer's warranty is limited to the replacement of any defective parts and components in order to repair the product.
- Active Station® reserves the right to decide to replace the product or the part
- The warranty terms take affect from the purchase date of the product
- This warranty covers manufacturer's defect and does NOT cover wear and tear, misuse or abuse of the product, improper maintenance or the installation of unauthorized parts and accessories
- This warranty does not cover repairs resulting from neglect and delay in reporting the need for service.
- Customer must contact Active Station® support as soon as an issue
Arises To call for warranty support, email to support@active-station.com.
- Include name, day time phone number, basic issue description and product address in the email
- An Active Station® representative will respond to all service request within 1 business day